

Title:

Workplace Violence in the Age of Rage

Running Time:

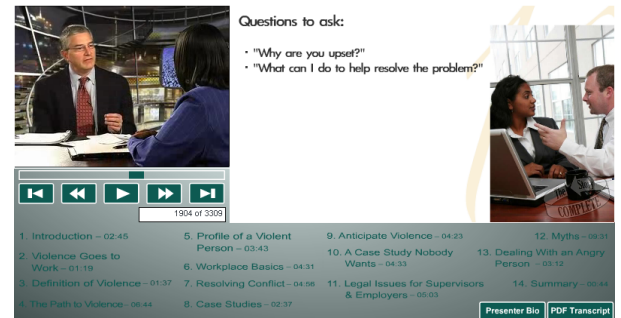
69:29 minutes

Target Audience:

Employees

Chapters or Modules:

- Opening Montage
- Chapter 1: Introduction
- Chapter 2: Violence Goes to Work
- Chapter 3: Definition of Violence
- Chapter 4: The Path to Violence
- Chapter 5: Profile of a Violent Person
- Chapter 6: Workplace Basics
- Chapter 7: Resolving Conflict
- Chapter 8: Case Studies
- Chapter 9: Anticipate Violence
- Chapter 10: A Case Study Nobody Wants
- Chapter 11: Legal Issues for Supervisors & Employers
- Chapter 12: Myths
- Chapter 13: Dealing With an Angry or Disruptive Person
- Chapter 14: Summary
- Assessment



Synopsis:

According to the Bureau of Labor Statistics, homicide is one of the leading causes of fatal occupational injury in the United States. Despite that statistic and the growing number of news stories involving workplace violence, it seems like little training is devoted to preventing and handling these situations. 21stLearn's *Workplace Violence in the Age of Rage* is meant to help address this training gap. While taking students through case studies and profiles, this online training solution offers practical tools to help employers and employees deal with the problem of workplace violence.

Link to Demo:

http://21stcommunications.com/hr/workplace_violence/